



If you have any queries about the terms and conditions listed you can contact the BearPhoto team by email at [info@bearphoto.co.uk](mailto:info@bearphoto.co.uk) or alternatively by writing to us at our registered business address. BearPhoto Ltd is a company registered in England and Wales with company number 11066427. Registered office: 3 Oakwood Road, Lowestoft, Suffolk, NR33 9ED, UK.

**Terms and Conditions - Last Amended Date: 11/01/21**

**1.**

The services provided by BearPhoto Ltd are fulfilled under all legal regulations, and BearPhoto is fully insured to provide worldwide photographic travel packages.

**2.**

BearPhoto operates under the 'travel package regulations 1992', whereby all monies paid to BearPhoto are held in a trust account, resulting in full consumers financial protection, protected under the 'Financial Services Compensation Scheme' (FSCS). BearPhoto can only access any monies once they have delivered the promised travel package. This gives you, the consumer, full financial peace of mind.

**3.**

Booking can only be considered valid when the trip has been paid, which includes either full payment or deposits. Please note all monies paid to BearPhoto must be in GBP.

**4.**

Refunds of the travel package price are made in the case of cancellation 60 days or earlier before the start date of your tour. Please note however cancellations made after 60 days of the trip start date are non-refundable. All cancellation refunds exclude a non-refundable £300 booking fee, which in no circumstance can be refunded.

**5.**

BearPhoto holds the full rights to cancel tours at any time should an unforeseeable circumstance arise. In such circumstances, however, a refund will be issued (including the £300 booking fee). No further liability can be held against BearPhoto however.

6.

BearPhoto reserve the right to change trip itineraries, locations or trip guide(s) due to circumstances that may arise that are beyond their control, such as airport closures, COVID19 related restrictions, illness or government guidelines etc. In such circumstances, however, BearPhoto will notify you as soon as possible.

7.

Upon booking, you must understand and accept the potential hazards of visiting remote wilderness areas. BearPhoto cannot be held responsible for any bodily injury or illness that may arise to yourself while travelling with BearPhoto. It is for this reason that BearPhoto recommends you acquire adequate personal insurance for such travel activities. We recommend this covers and protects you against cancellation and curtailment, medical and emergency expenses (including repatriation), personal accident injury and death.

8.

We both acknowledge the COVID19 crisis and accept our obligations to comply with guidance from governments or local authorities, in the UK and abroad. BearPhoto has no liability for any refunds, compensation, expenses or other losses of any kind incurred by you (including the cost of medical treatment), in the following circumstances: If you or anyone you are traveling with, test positive for COVID19 and must quarantine. If this happens within 14 days of your departure, you must inform us as you may not be able to travel.

In such cases, alternative options will be offered in line with our 'COVID19 Guarantee'. BearPhoto will not be responsible for covering the cost of any curtailment of your holiday, missed transport arrangements, additional accommodation required, and other associated costs. You must ensure you have travel insurance which covers these costs. Upon booking you acknowledge that the suppliers providing your holiday, including airlines and accommodation providers, may need to comply with national and/or local guidance and requirements relating to COVID19, and may have implemented certain measures. This will likely include PPE, face mask usage by staff (you may be required to wear a face mask also), social distancing, the use of facilities, mandatory hand sanitisation etc.

9.

BearPhoto cannot be held responsible for any damage/loss/theft to personal possessions, including photographic equipment and luggage.

10.

Upon booking, you must understand that due to the remote nature of our locations and accommodation, space is limited. For this reason, same sex travellers will be paired in accommodation wherever possible.

11.

Upon booking, BearPhoto will do as much as possible to ensure participants will have their own hide during each session, however you accept that during peak seasons, same sex travellers will be paired up in hides.

12.

BearPhoto cannot be held responsible for local weather conditions which may be present throughout the duration of the tour.

13.

Upon booking, you must understand that it is your sole responsibility to declare any medical conditions you may have to BearPhoto. You accept that you must fully prepare to ensure any medication you require will cover your condition for the tours entirety.

14.

Upon booking, BearPhoto cannot be held responsible for quiet spells of wild animal activity. We cannot guarantee that wildlife subjects will be present at any given location, and you accept that no refunds will be made resulting from a lack of photographic subject matter.

15.

BearPhoto cannot be held responsible for any flight/travel delays or cancellations outside of their control. BearPhoto therefore strongly recommend you acquire the adequate personal insurance for such travel activities.

16.

During all BearPhoto tours and activities, you must behave in a way that is non disruptive, upsetting or dangerous to yourself or anyone else. BearPhoto trips take place in wild locations with potentially dangerous animals, therefore you must follow the requests of the guides at all times. BearPhoto hold the rights to terminate your participation in tour activities should they feel your behaviour is a breach of this obligation and in such circumstances, BearPhoto will have no further liability to you.

17.

BearPhoto cannot be held responsible for any costs/financial losses you may incur as a result of your own personal actions, or actions of a third party unconnected with BearPhoto

18.

I acknowledge that, during the Tour, the image and personality of the guest may be captured on photograph, video, sound recording and on other media, and that BearPhoto may wish to use these images for promotional and other business purposes.

## Changes to the terms and conditions

BearPhoto Ltd reserve the right to modify or revise these Terms and conditions from time to time in their sole discretion and you agree to be bound by such modifications or revisions. Although they may attempt to notify you when major changes are made to these Terms and conditions, you are expected to periodically review the most up-to-date version found at [www.BearPhoto.co.uk](http://www.BearPhoto.co.uk) so you are aware of any changes. If they change anything in these Terms and conditions, the change will be reflected in the "last amended date".

## Contact BearPhoto

BearPhoto Ltd  
3 Oakwood Road,  
Lowestoft, Suffolk,  
NR33 9ED, UK.

- Kyle Moore (Director): +44 (0) 7779 061724
- Harry Read (Director) +44 (0) 7463 271122
- Email: [info@bearphoto.co.uk](mailto:info@bearphoto.co.uk)